Changing the rules of business™

Thank you!

It's all here

This package contains your new ILOG software and instructions that will help you get started with it. It also includes contact information for obtaining installation assistance, passwords and product keys. Everything you need to get started is here.

Getting Started envelope

Your Getting Started envelope contains:

- Access Key Sheet and Access Key Request Sheet with instructions for obtaining your installation password and/or access key (if applicable)
- Delivery Sheet with a list of the contents of your shipment
- Licensing and Product Delivery Services document
- ILOG Connection newsletter with the latest news from ILOG

Installation

Instructions for installing your software can be found on the jacket of each product CD-ROM. For additional assistance, contact the ILOG Sales Administrators listed for your region on the back of this card.

Product access key(s) (if applicable)

Your access key(s) and/or installation password(s) can be found on the Access Key Sheet. Instructions for installing product access keys are included on the product CD-ROMs.

Licensing and product delivery services

ILOG provides easy-to-use online License Management Services that enable you to manage your product licenses through the Internet. These services can be found at http://license.ilog.com. Additional information on these services is contained in the Licensing and Product Delivery Services document.

ILOG Customer Support and other services

ILOG is ready to back you throughout your project with comprehensive support, training and consulting services. For information on these services, please visit ILOG Customer Services at http://www.ilog.com/corporate/services.cfm.

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ILOG Contacts

Worldwide

- ILOG Worldwide Information Center
  Tel: + 1-800-FOR-ILOG (USA only)
  Or + 1-775-881-2800 (International)

ILOG Sales Administrators

Americas

- ILOG, Inc.
  Tel: + 408-991-7000
  Fax: + 408-991-7001
  E-mail: sales-adm@ilog.com

Europe

- ILOG S.A.
  Tel: + 33 1 49 08 36 00
  Fax: + 33 1 49 08 36 10
  E-mail: sales-adm@ilog.fr

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- ILOG (S) PTE LTD - (Singapore)
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  Fax: +65 6773 0439
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China

- ILOG Software Technology (Shanghai) Co., Ltd.
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  (China customers only)

Australia

- ILOG Australia Pty. Ltd.
  Tel: +61 2 8248 2800
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  (Australia customers only)

For more information

Additional contact information can be found at http://license.ilog.com/contact.

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